



## FORMER POLICE OFFICERS' MEDICAL BENEFITS SCHEME

*A scheme for former police officers and Aboriginal police liaison officers (APLOs) who have suffered a work-related illness or injury.*

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### Cover for your work-related medical expenses in your post-police life

#### How do you apply?

Complete a **WA Police Former Officers' Medical and other Expenses Claim form**, also available from [icwa.wa.gov.au](http://icwa.wa.gov.au), [police.wa.gov.au](http://police.wa.gov.au), [wapolun.org.au](http://wapolun.org.au)

Attach your medical certificates, receipts or accounts, witness statements, and any other relevant documentation.

Send your claim form and associated documents to the WA Police Force Health, Welfare and Safety Division email [Claims.WR@police.wa.gov.au](mailto:Claims.WR@police.wa.gov.au) or by mail to

WA Police Force  
Health, Welfare and Safety Division  
Locked Bag 35  
PERTH BUSINESS CENTRE 6849

Health, Welfare and Safety Division will send your application to the Insurance Commission of Western Australia (ICWA).

#### Who is covered?

Former police officers and Aboriginal police liaison officers (APLOs) who have suffered a work-related illness or injury. How you left the Western Australia Police Force does not affect your access to these entitlements.

#### What can I claim?

Reasonable medical and other expenses related to a work-related injury that occurred while working for the WA Police Force, regardless of whether you reported it at the time. Providing evidence for the Health Welfare and Safety Division to verify that your claim relates to the duties you performed as a police officer or APLO – things like witness details, detailed description of the incident and medical reports, will assist in your claim being assessed quickly.

Reasonable medical expenses include GP visits, medical specialists, physiotherapy chiropractor, occupational therapy, psychologist, psychiatrist and other types of treatment. Ambulance and pharmaceuticals covered under the PBS and your reasonable travel expenses are also covered.

If you are unsure please ask your ICWA Claims Officer or you can obtain further information from ICWA's website at [icwa.wa.gov.au](http://icwa.wa.gov.au).

#### How do I make a claim?

If ICWA accepts your claim, they will either reimburse you or pay your treating doctor or provider directly.

ICWA will also provide you with a treatment number if your claim is accepted and you may provide this to enable payment of accounts through HICAPS, if your doctor or physio has this service available.



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You will need to provide ICWA with regular progress medical certificates to support your ongoing need for treatment.

ICWA may also request information from your treating doctors or send you for an Independent Medical Review.

You can scan your invoices and receipts and email directly to ICWA for reimbursement at [www.icwa.wa.gov.au/reimbursements](http://www.icwa.wa.gov.au/reimbursements).

ICWA will ask you for your bank account details when your claim is accepted and will pay reimbursements directly into your bank account.

### **Do limits apply?**

Yes. The limits are in line with the *Worker's Compensation and Injury Management Act 1981 (WA)*. A prescribed amount is a cap that is indexed annually. To view the current prescribed amount visit [www.workcover.wa.gov.au/resources/rates-fees-payments/#indexation](http://www.workcover.wa.gov.au/resources/rates-fees-payments/#indexation) (then click to open the latest indexation document). All medical fees are set by WorkCover WA, visit their website to obtain further information at [www.workcover.wa.gov.au](http://www.workcover.wa.gov.au).

Once you have reached 60% of the prescribed amount you will be notified by ICWA. You may seek an extension of the prescribed amount under certain circumstances by making an application to ICWA or to WorkCover WA.

Your ICWA claims officer can provide you with further information in regards to applying for any ongoing medical costs, if you reach the prescribed amount.

### **What if your claim is rejected?**

You can ask for ICWA to review the decision through their Internal Dispute Resolution Process or contact WorkCover WA Conciliation and Arbitration Services.

### **What can't I claim?**

You cannot claim for any medical treatment that you are receiving, that didn't occur as a result of your service, whilst you were a police officer or an APLO.

You cannot claim medical treatment that is not supported by medical evidence.

You cannot claim for any medical treatment if you have received compensation or a settlement for, in regards to the same injury, through Criminal Injuries Compensation, Motor Vehicle Third Party Insurance any Court Proceedings or any Act of Grace payment.

### **Want more information**

Call us on  
**08 6229 5615**

Email  
[PoliceSeparationandTransitionSMail@police.wa.gov.au](mailto:PoliceSeparationandTransitionSMail@police.wa.gov.au)

Or visit  
[www.icwa.wa.gov.au/other-insurance/police-medical-and-other-benefits-for-former-officers](http://www.icwa.wa.gov.au/other-insurance/police-medical-and-other-benefits-for-former-officers)